

REPLACEMENT OF SMALL LOT OF INCORRECTLY PROGRAMMED MVP TRANSMITTERS

Overview

Recently, Linear had been experiencing battery failures on the MVP series of transmitters. Contrary to our original thinking that the source of the problem was a bad lot of batteries, we have now identified that one of three programming stations in manufacturing had been incorrectly programmed. This issue resulted in excess standby current and premature failure of the batteries in the MVP series of transmitters.

Transmitter Model Numbers and Date Codes Affected

The following is a list of Model Numbers of MVP transmitters that could be affected by the improperly programmed station:



The Date Code and Model Number are located on the back of the transmitter as shown in picture. **Date Code is listed in black ink; the Model Number is on the white sticker**

Process to get replacement items:

1. Call or e-mail Linear's Returns Department
2. Please mention that you are calling regarding the "MVP Transmitters" Bulletin, and provide:

- **Model Number**
- **Quantity**
- **Date Code**

Contact Information:

By Phone: (855) 546-3351

(Direct Line to Linear's Returns Dept)

By Email: returns@linearcorp.com

MODEL NUMBERS
190-110995
190-110996*
190-110925
190-110926*

*Includes Private Label Versions

If you have one of these transmitter Model Numbers with Manufacturing Date codes between:

MD1006 and MD1107

and are experiencing weak transmissions or premature battery failure, please replace the transmitter rather than replacing the batteries.

Replacement Program

Please call Linear Technical Service and ask for an RMA number. It will not be necessary to return the defective transmitter to get a replacement. Defective transmitters should be field-destroyed.

NOTE: If you have additional questions or require immediate assistance, please contact your area sales manager, or feel free to contact us via phone or e-mail: Phone: 800-421-1587 - ask to speak to the Systems Sales Regional Manager for your area. Electronic: http://www.linearcorp.com/entry_systems.php
Look for your area rep's e-mail address. We greatly appreciate the opportunity to serve you!

All these brands are now under one name.