### PERS-4200 Personal Emergency Reporting System Quick Guide

**PERS Console Operating Modes**

Your PERS Console operates in three operating “modes”. Each mode sets the Console to act differently to match your lifestyle at different times of the day.

In any of the three modes, the Console is always ready to report an emergency if you press the HELP button or activate one of your portable emergency sensors.

**Home Mode**

Home Mode is for when you are at home during the day. In Home Mode, the Console knows if your emergency sensors are present and ready to use. If a sensor does not regularly report to the Console, a trouble report can be sent to your monitoring service.

**Away Mode**

Away Mode is for when you are going to be away from home. In Away Mode, the Console operates the same way as in Home Mode except that announcements and reminder messages are also suppressed in Away Mode.

**Night Mode**

Night Mode is for nighttime when you are sleeping or do not wish to be disturbed. In Night Mode, Console operates the same as in Home Mode except that announcements and reminder messages are suppressed.

### In Case of Emergency

If you need assistance, place a call to the monitoring service by pressing the HELP button on the Console or by activating one of your portable emergency sensors.

Remember, the portable emergency sensors might be away from the Console and will abstain from reporting any sensors that are missing. Console announcements and reminder messages are also suppressed in Away Mode.

**PERS Console Alarm Priorities**

In addition to the three operating modes, your PERS Console contains several special features that can be turned on or off by your monitoring service.

**Activity Timer**

When the activity timer is on, you will need to press the Home button or activate a special sensor every day to prevent an automatic alarm from triggering. Your monitoring service can set one or two time periods that will be available to you to reset the activity timer.

The activity timer is always off in Away Mode or Night Mode.

**Smoke & Carbon Monoxide Detection**

For increased protection, wireless smoke and carbon monoxide detectors can be setup as sensors with your PERS Console. In case of a dangerous fire or gas event, the sensor will sound its alarm and the Console’s alarm, which can be reported to the monitoring service.

**Reminder Messages**

Five pre-recorded reminder messages can be announced by the Console at set dates and times. The messages can inform you when it’s time for an appointment, your medicine, a ride, or to test your PERS system. One special message can also be set up as an alarm clock. Press Cancel to silence a reminder message.

**Temperature Alarms**

The Console contains a sensor that constantly monitors the room temperature. The system can report if the room temperature goes higher or lower than limits preset by your monitoring service.

### PERS Console Features

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### Speakerphone Mode

The Console can be set up to work as a hands-free speakerphone for incoming calls. Pressing the HELP button or activating an emergency sensor while the telephone is ringing will answer the call. Pressing HELP or activating an emergency sensor during the call will disconnect the caller.

**Remote Call-in Speakerphone Mode**

The Console can be set up to answer the phone and start the speakerphone automatically after the caller enters a 4-digit password. The caller can talk and listen to you through the Console’s speaker and microphone.

**PERS Console Alarm Priorities**

Each type of alarm is assigned a priority. Higher priority alarms override lower priority alarms. Smoke alarms (on/off horn sound) have the highest priority, followed by carbon monoxide alarms (on-off buzz sound), emergency alarms (beeps sound), and other types of maintenance and reminder reports (various sounds).
PERS-4200 System Functions

Activity Timer
The Console can check for lack of daily activity and automatically call the monitoring service.
(These are optional and may not be active in your system.)

When the Activity Timer is Running
The green Home indicator will blink, showing that the activity timer is running. This signal will trigger a dial tone in the Home button.

When the Activity Timer is Running Out of Time
When the timer has overflowed three times, the Home button will light and remain lit until the Activity Timer is reset.

Resetting the Activity Timer to Prevent a Call
You need to press the Home button or trigger an activity sensor before this timer expires to prevent an inactivity call from being placed to the monitoring service.

Pressing the Home button again will cause the Console to announce the time, current console mode, and any trouble conditions (Optional).

Speakerphone Mode
The Console can be used as a speakerphone. (Note: activity timer is not active in system.)

Important Testing Log

- Each time the system is tested, write down the date.
- Your monitoring service will call the home of that day you will need to press the Home button.

While the telephone is ringing, activating an emergency pendant or the Console’s HELP button.

You can talk to the caller using the Console as a speakerphone. The HELP button will light while the speakerphone is active.

WARNING: The Console will not be able to report an emergency while the speakerphone is active.

NOTE: To report an emergency when the speakerphone is in use, press either the HELP button or a PENDANT button to end the phone call and then press one of these buttons again to report the emergency.

When your call is finished, press the HELP button or a pendant button to hang up the telephone. (The Console has a timer that will cancel the call automatically after a preset time.)

To call the monitoring company, the system needs to be reset manually.

Remote Call-in Speakerphone Mode
Automatic Speakerphone Mode can be started by a caller.

Call the Console’s telephone number, let it ring three times, then hang up.

Wait about 10 seconds, then call the Console a second time.

When the Console answers, a tone will sound for 8 seconds. When the tone is over, enter the 4-digit password “1324” or “1234”, followed by the “#” key. (You have 30 seconds to enter the password.)

Have a conversation through the Console and the speakerphone.

NOTE: During this call, the caller can use the “1” and “9” keys in the speakerphone to perform the following functions:
- Change the volume level.
- Change the volume level.
- Read “Clear” to clear the call.

During normal call, the Console will disconnect after 90 seconds if there is no activity between the speakerphone and the Console. (In case a local room near the Console is preventing hearing the caller.)

Press “1” to talk, press “9” to listen. Press “8” to return to automatic reply mode.

During normal call, the Console will disconnect after 90 seconds if there is no activity between the speakerphone and the Console.

When the call is finished, press “9” to disconnect. (If you forget to disconnect, the Console has a timer that will cancel the call automatically after a preset time, warning beeps will sound at 4 seconds before disconnecting.)

WARNING: The Console will not be able to report an emergency while the speakerphone is active.

NOTE: To report an emergency when the speakerphone is in use, press either the HELP button or a PENDANT button to end the phone call and then press one of these buttons again to report the emergency.

Adding One Sensor
Emergency sensors can be added to the Console one at a time using these steps:

WARNING: The Console will not be able to report an emergency while adding a sensor.

1. Press the Cancel button 5 seconds.
2. The Console will announce “Ready to select sensor.”
3. Activate the sensor by pressing it.
4. The Console will announce “Sensor(s) added.”
5. After the sensor has been added, the Console will announce the normal operation status.

NOTE: In case you need to add 2 or more, press the Cancel button.

Sensor Fault Conditions

- Status reports will not sound through the Console.

Sensors may be monitored for regular send their signal to the Console. The regular status signal verifies that the sensor is working properly. The length of time that missing status signal from a sensor is a fault report to the monitoring service.

If the Console has not received status signal from a sensor, the yellow Sensor indicator light will and a report will be sent to the monitoring service. The Console may also be unable to announce the sensor trouble.

The Console can be used as a speakerphone.

Adding a Sensor

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2. The Console will announce “Ready to select sensor.”
3. Activate the sensor by pressing it.
4. The Console will announce “Sensor(s) added.”
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NOTE: In case you need to add 2 or more, press the Cancel button.

Service Information

For service, refer to the information below.

Your Monitoring Company:

Limited Warranty
This product is warranted against defects in material and workmanship for 12 months from the date of purchase. This warranty extends only to the original consumer and is not transferable. This warranty is in lieu of all express warranties and representations. No person is authorized to assume or impose any obligation or responsibility upon the Company with respect to the sale of this product. Your purchase price will be your sole remedy for breach of this warranty. Our liability for any defect in material or workmanship is limited to repair of the defective parts. Any such repair shall be made at Company’s discretion, provided that the Company shall have received notice of such defect and shall conclude that repair is necessary. The Company shall not be liable for any special, indirect, accidental or consequential damages or loss, including, but not limited to, loss of use, loss of property, loss of revenue, loss of profits, or the cost of any substitute equipment or services, regardless of the cause or cause or causes of such damages or loss, whether or not such loss or damage was foreseeable or even known to the Company. This warranty gives you specific legal rights and you may have other rights which vary from state to state.

Important Wireless Information

- Linens and other objects close to the Console may interfere with the ability of the Console to receive the monitoring service.
- For U.S. installations, the airwaves are assigned to comply with FCC and other regulations. As a result, most areas may have limited transmission power and therefore limited range.
- Our system cannot promise a problem-free environment, but we do our best to provide the best service possible. We do not provide a guarantee of service or reliability.
- General knowledge of radio and television channels is beneficial to your understanding of how the Console operates.
- We appreciate the cooperation of you and your family, friends and neighbors.
- Not all areas receive the service.
- We do not have the ability to select the transmission frequency.
- This device complies with FCC Standards and ICIC CLASS A Per VCCS 68.15.6.6b. Operation of this equipment in a residential area may cause it to harm useful service.
- The range of the radio frequency signals may be negatively affected by nearby structures, weather conditions, or other environmental factors.
- As a general rule, the better the quality of the signals, the better your equipment will perform.