

NORTEK SECURITY& CONTROL PRODUCT BULLETIN

Linear e3 (Essential, Elite) and ProControl Access Control: for v.0.32-08e Release

Requirements for using this update are:

Linear e3 with software version 0.32-07p,0.32-07e, 0.32-05z, 0.32-05p, 0.32-04m, 0.32-03i Internet connection. Please see section "Installation Instructions" before installing or updating to 0.32-08e

To use this update note the following:

- IP for gateway and DNS must be properly configured
- User must have super administrator privileges
- Login to the e3 as super admin
- Back up all user data and log files
- Navigate to the e3 update web page and select update from update server
- Depending on network and internet connection speeds, it will take 3-15 minutes to perform the update

Important Note: **DO NOT REBOOT SYSTEM OR REMOVE POWER DURING THE UPDATE PROCESS**

Supported browsers:

Chrome, Firefox, IE9 and later Safari 5.1.7

PLEASE NOTE: Update to v0.32-08e from any version earlier than v0.32-05z

1. Please Backup entire E3 database by going to the e3 UI menu "Settings->Backup"
2. Update from older version to v0.32-05z and confirm correct operation as well as integrity of data
3. Update from 0.32-05z to 0.32-08e

Note: Updating from v0.32-05z to v0.32-08e requires the e3 device to reboot 3 times.

4. Allow e3 device to complete reboot after update
Confirm correct operation as well as integrity of data

Changes from v0.32-07p 2016-OCT-17

===== **New Features & Improvements** =====

Added the following LTG licenses: #Essential 4DR to Elite 36 DR UPGRADE #Elite 64 DR to Elite 96 DR UPGRADE #Elite Client to Pro-Control Client #Essential 4 DR to Pro-Control 8 DR Conversion Key #Elite To Pro-Control Conversion Key been added to Elite	
FTP Port range has been restricted to 9000-9100	
Browser UI has been enhanced to reflect E3 FTP Update status	
When logging in as non-admin user, lock icon on Dashboard would not reflect state change on M-Unlock or E-Unlock	
Man-Trap must ensure both Doors, Door Contacts are enabled	
[Elite only] Smart Reports & Anti-pass back are added as licenses for Elite	
New card type "Latch Card" added, that locks or unlocks a door on single swipe	

===== **Issues Addressed** =====

"Ghost Card" issue – previously deleted cards would show up in customer system	
Unable to send email from e3 to live.com email addresses	
Maximum Number of users allowed on Elite licenses: Elite 36DR -10,000 users; Elite 64DR - 20,000 users	
"Grace" message shows on Log page, but not on Dashboard page	
Remove "Region" Page from Site Map on Elite and Essential	
Fatal Error running Access History Report when logged in as non-admin user	
Wildcard not usable when doing a Card Holder Search by ID	
Incorrect behavior when using Child/Sub-Regions with Occupancy	
Regional Tailgating does not override door settings	
HazMat Card should only unlock HazMat Locked Door	

===== Notes and Known Issues =====

Incorrect Exempt behavior for Regional Anti-pass back– seeing “Denied Region Tailgating Violation” instead of “Region Timed Anti-pass back”	
Report: Threat Level does not show in Log entries	
REX and card swipe incorrect behavior in Man-trap	
Card holder snapshot function for Badging not working using IE	
New versions of Excel will not open User data export CSV file	
Access Level Groups only display last 20	
Aux output trigger on access granted event - Server board will not activate Aux output	
Reader LED color stays ‘green’ when "Relock on Open" is selected	
Multiple Grace violations for the same user show up	