



Firmware Version 1.2

2GIG SP2 Secondary Touch Screen

RELEASE NOTES

The following features are supported with SP2 1.2 firmware release. GC3 panel Firmware version 3.1.2 or higher is recommended.

New Features:

1. Exit delay support added

- Unique Entry Exit timers for each are now displayed during Exit delay.
- Exit delay restart implemented
- Exit delay beep intervals increases frequency during the last 10 seconds

2. Auto Discover panel or Auto-populate panel's full IP address

Auto Discover of panel logic implemented to ensure that the GC3 Panel will be auto discovered, and flow goes directly to Pairing.

When the installer is setting up an SP2 and gets to the pairing step. Either by 1st UX flow or after pressing the Unpair button. The SP2 app auto populates the full IP address of the panel found on the network, when prompted to enter the panels IP address.

3. Displaying Tamper event

When a zone is flagged as tampered the SP2 now displays the zone as tampered.

Example display: "Sensor 5 Tampered"

4. Forget Network is the default option

The user no longer needs to select "Forget Network" from the Forget Network list. It is now selected by default.

5. Improve User experience during startup and recovery

Improvements and Enhancements:

1. Wireless (WiFi) network connectivity
2. Improvements with Pair settings
3. SP2 recovery from lost network on WiFi Extender
4. Fixed display issues
5. Fixed enabling silent exit does not silence arm button and keypad presses

Recommendations:

- GC3 panel Firmware version 3.1.2 or higher
- Pair the SP2 using the GC3's keypad pairing method

SP2 firmware update is available on Alarm.com dealer portal listed as a "**GC3 SP2 1.2.295**".

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Description
Send firmware updates to panels and Alarm.com modules in order to stay up to date with the latest features and fixes

Estimated Duration
10 minutes to several hours, depending on the update being sent.

Check the checkbox to accept the charges for this upgrade, then push the "Upgrade" button to send a command to the
Note: Cell upgrades can take a long time to complete, so please do not power cycle the panel during the OTA process.
During the upgrade, events will continue to be processed except during a few seconds at the end of the upgrade when

Version to upgrade to:
GC3 3.1.2.5996
GC3 3.1.2.5996
GC3 SP2 1.2.295

I Agree to the charges listed above

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Visit www.nortekcontrol.com for technical support hours of operation

For technical support outside of the USA and Canada:

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