

# End-of-Sale Announcement

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Nortek Security & Control announces the end-of-sale for the Mighty Mule refurbished (SR) product(s) outlined in Table 2 below. Table 1 below describes the critical milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement.

**Table 1. End-of-Sale Milestones and Dates:**

Milestone	Definition	Date
End-of-Sale Announcement Date	The date the document that announces the end of sale of a product is distributed to the general public.	Nov-8-2019
End-of-Sale Effective Date	The last date to order the product through NSC point-of-sale mechanisms. The product is no longer for sale after this date.	Limited to Stock On hand
Last Ship Date	The last-possible ship date that can be requested of NSC. Actual ship date is dependent on lead time.	Limited to Stock On hand

**Table 2. Product Part Numbers Affected by This Announcement:**

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Expected Runout
SR-MM362ARM2	Refurbished MM362 Secondary Arm	MM2S2ARM2	Immediately
SR-MM462ARM1	Refurbished MM462 Primary Arm	MM2S2ARM1	Immediately
SR-MM462ARM2	Refurbished MM462 Secondary Arm	MM2S2ARM2	Immediately
SR-MM560ARM	Refurbished MM560 Arm	MM560ARM	Immediately
SR-MM660ARM	Refurbished MM660 Arm	MM660ARM	August 2020
SR-R4206	Refurbished MM560 Control Board	R4211	January 2025
SR-R4207	Refurbished MM562 Control Board	R4211	Immediately

**Reason for Change:**

As Nortek Security and Control continues to simplify its business and make it more efficient, the listed refurbished Mighty Mule branded items will be discontinued.

**Important notes:**

- a. All customers may place a last order per the End-of-Sale Effective Date in Table 1, and the guidelines listed in this announcement.
- b. All customer orders with a Customer Requested Delivery Date between the End-of-Sale Effective Date and the Last Ship Date will be Non-Cancellable and Non-Returnable (NCNR).
- c. As of this End-of-Sale Announcement Date, NSC will no longer accept customer orders with a customer requested delivery date beyond the Last Ship Date.
- d. All orders are subject to acceptance by NSC and are limited to quantity on hand.
- e. Customers with ongoing and/or project-based requirements for these SKUs should contact their NSC sales representative to discuss possible arrangements, *within 2 weeks* of the End-of-Sale Announcement Date shown in Table 1.
- f. If you have any questions about this End of Sale, please contact your NSC sales or support representative.

Thank you very much for your continued business.