

NORTEK CONTROL PRODUCT BULLETIN 10/09/2020

Multi Code Visor TX Case Plastic

It has been brought to our attention that a number of our Multi Code transmitters have had problems fitting the included metal visor clip. The issue is with the case bottom where the visor clip slides into the case. On problematic units, there is excessive plastic in the slot preventing the visor clip from sliding into place.

A single cavity among one of the several plastic molds used to produce the case halves has been identified as the culprit and appropriate corrective actions have been implemented in production.

It appears that the issue arose in products until the beginning of 2020, starting with products built with a date of manufacture of 2002 (2nd week of 2020).

The potential affected SKUs are:

MCS308911 - 1-Channel Visor Multi-Code Transmitter
MCS412001 - 2-Channel Visor Multi-Code Transmitter
MCS414001 - 4-Channel Visor Multi-Code Transmitter
MCS308913 - 1-Channel Visor Stanley Compatible Transmitter
MCS109410 - 2-Channel Visor Stanley Compatible Transmitter
MCS109710 - 4-Channel Visor Stanley Compatible Transmitter
MCS1011 - Single Set Multi-Code Receiver/Transmitter
MCS2022 - Double Set Multi-Code Receiver/Transmitter

Here is a visual on how to identify the problematic case:



Affected products can be returned to Nortek Control via the standard returns process.