

End-of-Sale Announcement

DATED: January 31st 2022
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Nortek Control announces the end-of-sale for the NSC Security product(s) outlined in Table 2 below. Table 1 below describes the critical milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement.

Table 1. End-of-Sale Milestones and Dates:

Milestone	Definition	Date
End-of-Sale Announcement Date	The date the document that announces the end of sale of a product is distributed to the general public.	Jan 31 st , 2022
End-of-Sale Effective Date	The last date to order the product through NSC point-of-sale mechanisms. The product is no longer for sale after this date.	Immediate*
Last Ship Date	The last-possible ship date that can be requested of NSC. Actual ship date is dependent on lead time.	n/a*

**Due to unavalble Inventory, a last order placement opportunity and ship date will not be available..*

Table 2. Product Part Numbers Affected by This Announcement:

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
2GIG-GC3e-345	GC3e eSeries Control Panel (North America) 345 MHz	2GIG EDG-NA-AA ¹ 2GIG-EDG-NA-VA ¹	EDGE Panel for North American region (AT&T or Verizon)/Alarm.com

Ongoing Product & Warranty Support:

Nortek Control will continue to provide support for products that have reached the End of Sale period. This includes FW updates, technical support, warranty and customer service. For more information, please go to dealer portal located at www.2GIG.com or contact Customer Support at nortekcontrol.com/technical-support/

Compatibility:



NOTE: A direct replacement is not available. Replacement models shown are functionally 100% compatible and provided as an available option to consider. Contact Nortek Control for more details on requirements and limitations of this option.

SKU Specific Notes:

- ¹ - Models listed are the latest 2GIG security panel models which include enhanced features and functionality from the model listed in this notice.
- These units come with the cell radio installed. Please refer to new product information for details at <https://2gig.com/2gigedge-security-automation-panel/> or contact NSC Support to see if these options are suitable substitute.

Reason for Change:

The product listed above is being replaced with the 2GIG® EDGE™ product line, a new platform providing more features and functions.

Important notes:

- a. Customers may place a last order per the End-of-Sale Effective Date in Table 1 where inventory is available
- b. NSC will no longer accept customer orders with a customer requested delivery date beyond the Last Ship Date when applicable.
- c. All orders are subject to acceptance by NSC and are limited to quantity on hand.
- d. Customers with ongoing and/or project-based requirements for SKUs listed in this announcement should contact their NSC sales representative to discuss possible alternative solutions.
- e. If you have any further questions about items listed in this End of Sale announcement, please contact your NSC sales or support representative or NSC PLM team.

Thank you very much for your continued business.

For technical support in the USA and Canada:

Phone: 855-2GIG-TECH (855-244-4832)

For Email / Hours of Operation: visit www.nortekcontrol.com/technical-support/

For technical support outside of the USA and Canada:

Contact your regional distributor

Visit www.nortekcontrol.com or www.2gig.com for a list of distributors in your region

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